

Fix Android Screen, Touch Not Working Issue

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In brief

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Some of you may already face this issue at some point. The Android Screen, Touch Not working, maybe a problem that can cause panic to most smartphone users. In this case, the touch, swipe, and other mobile gesture options will not work.

Before going into details, we would like to say that the article does not point to the permanent screen touch issue or any broken screen. The touch issue mentioning here is about the Talkback Accessibility settings in the Android Phones.

There is an option in every Android phone to enable the Talkback option. If you enable this option, the touch functionality of the smartphone will get disabled partially.

Rather than a simple touch option, the Talkback option is all about verbal assistance for accessing the system. Once the option got activated, the touch will get partially disabled, and you need to double-tap on each chance to get it selected or done.

Also, the Talkback option will activate a voice command option in which all the actions performed during the time on the device will be reproduced by voice assistance. The voice assistance will say aloud each activity you are doing.

For example, if you try to unlock the phone, the system will say that 'Unlocking the device' similarly, if you click on the Settings option, it will say that 'Settings menu clicked.' Likewise, every action can be heard by the voice command.

The main disadvantage of this issue is that the click will not work correctly, and only a double-tap can make each selection. Also, once an item is selected, a square selection icon will be available over each item.

Even though it is an accessibility feature, some people can see it as a drawback, especially once the TalkBack feature gets activated accidentally. Users might think that the issue is due to the screen and get scared of the problem.

How to Turn off the Accessibility issue and Fix the Touch Not Working Issue

Step 1: Click on the Settings option on your Android Phone.

Step 2: From settings, click on the Accessibility option.

Step 3: On the Accessibility page, you will find an option called 'TalkBack.'

Step 4: Click on TalkBack. On the next page, you will find an option to Turn Off the TalkBack option.

Step 5: Turn that option off, and now the device will return to the normal stage.

The double-tap to activate and voice command option will get turned off, and the device will normally be working with a single touch, swipe, and other gesture features.