

How to Enable TrueCaller Video Caller ID Feature

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Quick answer

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Ever wished your friends could see a quick personal video instead of a boring number when you ring them? TrueCaller's Video Caller ID does exactly that, shows a 3-second clip you record on the receiver's screen before they pick up. From my experience reviewing caller-apps for over a decade, this is one of the few features that actually makes people say "wow" when they first see it. Below is the simplest way to switch it on, the hidden catches you should know, and why iPhone users are still left out.

What exactly is Video Caller ID?

Think of it as a visual hello. You shoot (or pick) a tiny video, maybe you waving, your company logo, or a goofy animation, and that clip pops up on anyone's phone that has TrueCaller set as the default dialer. The point is a discreet card that disappears once the call is answered or declined. The best part? You don't pay a rupee extra; free, Premium and Gold accounts all get it.

Activate it on Android in two minutes

The whole setup is really just two stages: hand the dialer job to TrueCaller, then create your mini-video.

Stage 1 - Make TrueCaller your phone app

1. Open Android Settings -> Apps -> Default apps -> Phone.
2. Choose TrueCaller from the list. (On some skins it's Settings -> Applications -> Choose default apps -> Calling app.)

Quote: Quick tip: If you don't see TrueCaller, install the latest build from Play Store, open it once, then repeat the steps.

Stage 2 - Record your video identity

1. Launch TrueCaller -> tap the hamburger (three-line) menu on the top-left.
 2. Choose Settings -> Caller ID.
 1. Scroll to "Video Caller ID" and toggle on "Show Your Video Caller ID".
 1. Tap CREATE NOW. You can either:
 - shoot a fresh 3-second clip (camera opens right inside the app), or
 - browse TrueCaller's ready-made templates (birthday, business, festive).
 1. Hit the ? tick to preview; trim if needed, then SAVE. A confirmation toast appears, tap GOT IT.
- That's it, your personalised video ring is live. You can change or delete it any time by revisiting the same menu.

How the feature actually works (and where it fails)

Here's what many users realise only after they set it up:

- Both sides need TrueCaller as the default phone app. If your friend uses the stock Samsung dialer, they'll see only the regular caller screen, no video.
- It doesn't work on rooted phones running certain privacy magisk modules that block overlays.
- Enterprise MDM (company phones) can disable custom call screens; check with your IT team.
- The clip lasts three seconds, is muted by design, and is stored locally, so no extra data consumption on every call.

What about iPhone users?

Apple doesn't let any app replace the native incoming-call UI, so TrueCaller can only show a basic notification banner. Video Caller ID therefore remains completely unavailable on iOS. If you carry an iPhone, the best you can do is upload a profile picture in TrueCaller; that static image will appear to Android users who have Video ID switched off.

Pros & cons at a glance

Why you'll love it

- Free, no ads water-marked on the clip.
- Great for freelancers and small biz, people recognise you instantly.
- Zero battery drain; the video plays only during the incoming-call screen.

Where it stumbles

- Both caller and receiver must be on TrueCaller.
- No support for VoIP/WhatsApp calls.
- Three-second cap can feel too short for a promo message.

Bottom line

TrueCaller's Video Caller ID is a fun, no-cost way to stand out when you ring someone, provided both of you are on Android and happy to keep TrueCaller as the main dialer. Set-up is under five minutes, and you can swap videos as often as you like. iPhone folks will have to wait until Apple loosens its grip on the call screen; for everyone else, go give your number a face!

Got stuck somewhere? Drop a comment and I'll help you troubleshoot. Happy filming!