

How To Fix Rli-9000 Roku Error on Spectrum App?

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Quick answer

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Having problems with error codes on your Roku device can be annoying, and the Rli-9000 error is no different. Understanding the common reasons for this issue and knowing how to fix it can save you time and frustration. In this article, we will look closely at the Rli-9000 Roku error, explore why it might happen, and give you a step-by-step guide to help you solve the problem quickly.

What is Rli-9000 Error?

The error code RLI-9000 usually means the device couldn't finish a request. This can happen for a few reasons, such as:

- Problems with your internet connection
- Cables that are not plugged in properly or are loose
- Physical damage to the cable that carries the signal
- An outage or problem with your cable/internet provider

How To Fix Rli-9000 error on Roku?

Check your network

Make sure your internet connection is operational as a top concern. If you're using WiFi, confirm that the signal is strong and that the connection is stable. Make sure you have a strong network signal and that your cellular data is turned on if you're using it. If you're having trouble connecting to Spectrum's servers, you may be able to fix a variety of irregular internet and connection issues by restarting your router.

Restart Your Roku TV and Router

Here's how to restart your Roku TV and Router:

- First, turn off your Roku TV.
- Unplug the power cord from the wall outlet.
- Wait 15-30 seconds.
- Then, plug the power cord back in.
- Do the same thing with your router - unplug it, wait, and then plug it back in to restart it.

Check for a Spectrum Outage

Check if Spectrum has posted about a server outage by visiting their page on X, formerly known as Twitter. Also, check the website Is It Down Right Now to see if the Spectrum website is down.

Check for the update of the Spectrum app

Here's how to update the spectrum app:

- show the Spectrum channel on your Roku.
- Press the Star (*) button on your remote.
- Choose the "Check for updates" option.

This will check if there's an update available for the Spectrum app and install it if there is.

Reinstall the Spectrum App

Here's how to reinstall the Spectrum app:

- Find the Spectrum app in the list of channels and show it.
- Press the * button on your Roku remote.
- Pick 'Remove channel' to delete it.
- Restart your Roku TV. To do this, go to Settings.
- Go to System, then select System Restart.
- Choose Restart and wait for it to finish.
- Go to Streaming Channels and press OK.
- Search for Spectrum.
- Choose 'Add Channel' and wait for it to be added to your TV again.

Clear Roku OS Cache

Here's how to clear the Roku OS cache:

- Press the Home button once.
- Press the Home button on your remote five times.
- Press the Up button once.
- Press the Rewind button twice.
- Press the Fast Forward button twice.

After about 30 seconds, your Roku TV will shut down and restart.

Change your Spectrum app password

To change your Spectrum app password:

- Open the Spectrum app on your smartphone and go to the login page.
- Tap on 'Forgot Username or Password?'
- Enter your username, email, zip code, or phone number.
- Choose how you want to receive the verification code.
- Enter the code on the next screen.
- Select 'Reset password' and enter your new password.
- Confirm the new password.

After that, try logging in to the app on your Roku TV using the new password.

Update the Roku OS

Here's how to update the Roku OS:

- Press the Home button on your remote.
- Choose Settings and go to System.
- Select System Update and then Check Now.

Your Roku will automatically look for updates and install them if available.

Check the Roku TV Data Usage Limit

To increase the Roku TV data usage limit:

- Press the Home button five times.
- Navigate to the Manual selection section.
- Look for bitrate options and choose 12Mbps, which is the highest.

Check if your Roku TV is compatible

To check if your Roku TV is compatible:

- Press the Home button on your remote.
- Go to Settings and select System.
- Choose Software Update and click on Check Now.
- Find and write down your Roku device model.
- Visit the Spectrum Support page and check if your model is listed.

Conclusion

In conclusion, fixing the Rli-9000 Roku error might need some basic troubleshooting steps and also contacting Roku customer support for more help. By following the steps in this article, you can deal with this error easily and start watching your favorite shows on your Roku device again.

References

1. isitdownrightnow.com - <https://www.isitdownrightnow.com/>