

How to Install Teamviewer 12 on iMac and Mac Mini (Steps)

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Quick answer

Are you looking to install TeamViewer 12 on your iMac? You've come to the right place!

Are you looking to install TeamViewer 12 on your iMac? You've come to the right place! This guide will walk you through the process in simple, easy-to-follow steps. Whether you're new to TeamViewer or upgrading from an older version, we've got you covered.

What is TeamViewer?

Before we dive into the installation process, let's briefly discuss what TeamViewer is. TeamViewer is a popular remote desktop software that allows you to connect to other computers from anywhere in the world. It's great for remote work, tech support, and collaborating with colleagues or friends.

Why TeamViewer 12?

You might be wondering why we're focusing on TeamViewer 12 when newer versions are available. Some organizations, like Alliant, have Enterprise licenses specifically for TeamViewer 12. In these cases, you should stick with this version to ensure compatibility and avoid any functionality issues.

Preparing for Installation

Before we begin, there are a few important steps to take:

1. Check your current version: If you already have TeamViewer installed, check which version you're running.
2. Uninstall older versions: If you have a different version of TeamViewer, it's best to uninstall it before proceeding with the installation of version 12.
3. Clear some space: Make sure you have enough storage space on your iMac for the new installation.
4. Stable internet connection: Ensure you have a reliable internet connection for downloading the installer.

Downloading TeamViewer 12

Now that we're ready, let's download TeamViewer 12:

1. Open your preferred web browser on your iMac.
2. Navigate to the TeamViewer previous versions page:
<https://www.teamviewer.com/en-us/download/previous-versions/>
3. On this page, look for the "TeamViewer 12 Version" tab and click on it.
4. Find the "MacOS TeamViewer" option and click on it. The download should start automatically.
5. Depending on your browser settings, the downloaded file might be in your Downloads folder or another location you've specified for downloads.

Installing TeamViewer 12

With the installer downloaded, we're ready to begin the installation process:

1. Locate the installer: Find the TeamViewer installer file you just downloaded. It should be named something like "TeamViewer.dmg".
2. Open the installer: Double-click on the TeamViewer installer file to open it.
3. Start the installation: You should see an "Install TeamViewer" icon. Double-click on this to begin the installation process.
4. Continue through the prompts:
 - Click "Continue" when prompted.
 - Read through the license agreement (yes, I know it's tempting to skip, but it's always good to know what you're agreeing to!).
 - Click "Continue" again, then "Agree" to accept the license agreement.
5. Choose installation location: The installer will suggest a default location. In most cases, it's fine to use this. Click "Install" to proceed.
6. Provide your Mac password: Your iMac will ask for your password to allow the installation. Enter your password and click "Install Software".
7. Finish up: Once the installation is complete, click "Close".
8. Clean up: You can now delete the installer file. When prompted, select "Move to Trash" to remove it and free up some space.

Setting Up TeamViewer 12

Now that TeamViewer 12 is installed, let's set it up:

1. Open TeamViewer: Find TeamViewer in your Applications folder or use Spotlight (Command + Space) to search for it.
2. Enter your email: When prompted, enter your email address. If you're using this for work, make sure to use your work email address.
3. Trust your device: You'll see a link that says "Add to trusted devices". Click on this link, which will open a web page. On this page, click "Trust" to add your iMac as a trusted device.
4. Confirmation: You should receive a confirmation message once your device is added as trusted.

Troubleshooting

Sometimes, things don't go as smoothly as we'd like. Here are a few common issues and how to resolve them:

Wrong Version Installed

If you find that TeamViewer 11 has been installed instead of version 12, don't worry! This is a known issue that some users have encountered. Here's what you can do:

1. Uninstall the incorrectly installed version.
2. Clear your browser cache and cookies.
3. Try downloading the installer again, making sure you're on the TeamViewer 12 tab.
4. If the problem persists, try using a different browser to download the installer.

Installation Fails

If the installation fails, try these steps:

1. Restart your iMac and try the installation again.
2. Check that you have enough free space on your hard drive.

3. Ensure you have administrator rights on your iMac.
4. If problems continue, try downloading the installer again in case the first download was corrupted.

Tips for Using TeamViewer 12

Now that you have TeamViewer 12 installed, here are some tips to help you get the most out of it:

1. Keep it updated: While you shouldn't upgrade to a newer major version (like 13 or 14), do install any minor updates for version 12 when prompted.
2. Use a strong password: When setting up remote access, always use a strong, unique password.
3. Learn keyboard shortcuts: TeamViewer has several keyboard shortcuts that can make your life easier. Take some time to learn the most useful ones.
4. Customize your settings: Explore the settings menu to customize TeamViewer to your liking. You can adjust things like the quality of the remote connection to optimize for speed or visual quality.
5. Use the chat feature: TeamViewer includes a chat feature, which can be really helpful when providing remote support.

Conclusion

Congratulations! You've successfully installed TeamViewer 12 on your iMac. This powerful tool will allow you to connect with other computers remotely, making collaboration and remote support a breeze. Remember, while newer versions of TeamViewer exist, sticking with version 12 might be necessary if you're using an Enterprise license that's specific to this version. As you start using TeamViewer, don't be afraid to explore its features. The more familiar you become with the software, the more efficiently you'll be able to use it. And if you ever run into any issues, TeamViewer has excellent documentation and customer support to help you out.

References

1. teamviewer.com - en-us / download - <https://www.teamviewer.com/en-us/download/previous-versions/>