

How to Permanently Delete Your TextNow Account and Remove Your Data

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Quick answer

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If you are considering deleting your TextNow account, whether due to switching services, privacy concerns, or simply not needing it anymore, this guide will walk you through the step-by-step process of permanently removing your account and associated data. Before proceeding, it's important to understand the consequences of deleting your account. Once the deletion request is submitted, you will lose access to your account immediately, and all associated data, including your phone number, messages, and voicemails, will be permanently erased.

Things to Consider Before Deleting Your TextNow Account

1. Save Your Important Data

Before deleting your account, make sure to save any important information, such as:

- Voicemails
- Text messages
- Call history
- Your TextNow phone number

Once the deletion process is completed, this data cannot be recovered.

2. Porting Out Your TextNow Number

If you wish to continue using your TextNow phone number with another carrier, you must port it out before submitting a deletion request. Contact TextNow Support via their chat service (available 10 AM - 5:30 PM Eastern Time every day) for assistance with the porting process.

3. Free Accounts vs. Paid Accounts

- If you have a free TextNow account, simply logging out and uninstalling the app will deactivate it. However, this does not permanently delete your data.
- If you have a paid subscription, you must cancel your subscription before deleting your account to avoid future charges.

How to Cancel a TextNow Subscription Before Deleting Your Account

If you have an active subscription, you should cancel it first before proceeding with account deletion. Follow the steps below based on your device:

Canceling TextNow Subscription on iPhone (App Store)

1. Open the Settings app on your iPhone.
2. Tap your Apple ID (your name at the top).
3. Select Subscriptions.
4. Find TextNow from the list and tap it.
5. Tap Cancel Subscription at the bottom.

If you cannot find your subscription this way, try canceling via Mac or PC:

- Open App Store/iTunes > Click on Account Settings > Subscriptions > Manage > Find TextNow > Click Cancel.

Canceling TextNow Subscription on Android (Google Play Store)

1. Open Google Play Store.
2. Tap your profile picture (top-right corner).
3. Select Payments & Subscriptions > Subscriptions.
4. Locate TextNow and tap it.
5. Tap Cancel Subscription.

Alternatively, you can also cancel your subscription from the TextNow app:

- Open the app > My Account > Cancel Subscription.

How to Permanently Delete Your TextNow Account and Data

Once you have canceled your subscription (if applicable), you can proceed to delete your account. Follow these steps:

Step 1: Visit the Data Rights Request Page

1. Open a web browser and go to the TextNow Data Rights Request Form page.
2. If prompted, log in to your TextNow account.

Step 2: Submit Account Deletion Request

1. Under the Create a new request section, click the dropdown menu.
2. Select Request Account and Data Deletion.
3. Verify that the email displayed is linked to the account you want to delete.
4. Click Delete My Account.

Step 3: Account Deletion Confirmation

- Once you click Delete My Account, you will be logged out immediately.
- Your account and all associated data will be permanently deleted.
- You cannot recover your data after this step.

What Happens After Deleting Your TextNow Account?

- Loss of Data: All messages, voicemails, call history, and contacts associated with your account will be permanently erased.
- Phone Number Release: Your TextNow phone number may be released and reassigned to another user.
- Recreating an Account: You can create a new TextNow account later, but it won't be linked to your old data.

Frequently Asked Questions (FAQs)

1. How long does it take to delete my TextNow account?

The deletion process happens instantly once you confirm the request. You will be logged out immediately.

2. Can I recover my TextNow account after deletion?

No, once deleted, the account and all associated data are permanently erased.<

3. Can I delete my data without deleting my TextNow account?

No, TextNow does not offer a separate data deletion feature. The only way to remove your data is to delete your account completely.

4. How do I check if a TextNow number is still active?

The easiest way is to send a message or call the number. If the message is delivered or the call goes through, the number is still active. If not, it may have been deactivated.

Conclusion

Deleting your TextNow account is a simple but irreversible process. Ensure that you back up all necessary data and cancel any active subscriptions before proceeding. If you plan to switch to another service provider, remember to port your number beforehand. By following these steps, you can securely remove your account and data from TextNow.