

Mac Storage Option Disappearing From About Section - Fix

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By Vipin PG | Published March 2, 2022 | Updated March 2, 2022 | Format: Article | 3 min read

In brief

The storage option in the About This Mac section may disappear or crash on M1 Mac devices due to certain third-party apps that aren't fully optimized for the M1 chip.

If you are using the Mac Mini M1, Mac Book M1, or iMac M1, then you might have seen that the Storage Section from the About device section will disappear instantly while clicking that. We have already seen, the WhatsApp issue on M1 Mac due to the incompatibility in the previous article

Today in this article, we are looking at why the storage section is disappearing on the Mac M1, how to check the crashing of storage on M1, how to fix the storage option crashing on M1, etc.

How to check whether the Storage Option is Crashing on your Mac M1

It is to be noted that the issue may not happen on all Mac devices, so you need to verify whether the problem is happening on your mac machine. To check, you need to follow the below steps.

Step 1: Click on the Apple logo on the top left corner of the screen (Menu Bar)

Step 2: Click on the About This Mac option from the list.

Step 3: A small popup will appear with tabs for Overview, Display, Storage, Support, Resources.

Step 4: Click on the Storage option.

Step 5: Now, you will see your storage details, like the Hardisk memory, external storage details (if connected), etc. If you see that window disappears after 2,3 seconds, you can confirm that the issue is there on your device.

If your device is usually working and you can see the storage section details even after 5 seconds, you don't have to worry; there is no issue with your device.

Why the Storage Section is Crashing on M1 Mac

The issue is generally seen on Mac devices having M1 chipsets. But it is not happening on all the M1 Mac devices too. So, we can say that the issue is not an issue with the OS or the Mac device.

The issue is happening due to multiple third-party apps installed on the device. Since all the apps and software we are using on the M1 Mac aren't optimized for the M1 chips, it is not easy to find the correct application causing the issue.

How to Fix the Storage Dissapering Issue on M1 Mac

As said before, the issue s happening due to some of the non-optimized apps for the Mac M1 devices. So the only option available in this case is to uninstall/remove such apps one by one.

It is not an easy task and not a great way to fix the issue. However, until we get a permanent fix for the problem, we can only do this option to solve the storage disappearing from the about section on Mac.

You need to identify the least used apps on your mac machine. Then, if you think that the particular app is not helpful or will not use the same, you need to remove the app from your mac.

Once removed, you need to restart your device and check whether the issue is still there. If the problem is still there, you need to find and do the same process with other apps.

Conclusion

The storage option disappearing is a bit annoying as it won't allow you to see the storage details anyway. On the other hand, finding the conflicting app and removing it from the mac device is unreliable. Until we get a permanent solution as a part of the OS update, we can only go with the app uninstall fix solution.