

How to Fix WhatsApp Not Working on Mac?

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<https://www.techrounder.com/whatsapp/whatsapp-stopped-working-on-m1-mac-solution-to-fix-the-issue/>

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Quick answer

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WhatsApp is an important tool for communication, whether on mobile or desktop. However, many Mac users, particularly those with M1 and M2 chips, have reported issues with the app not opening or crashing frequently. This guide provides an updated and full solution to address the problem.

Understanding the Problem

The issue of WhatsApp not functioning properly on Mac devices, particularly those with Apple Silicon chips (M1 and M2), often stems from compatibility challenges. Initially, WhatsApp was not optimized for the new chip architecture, leading to frequent crashes and usability issues. While WhatsApp has since released a native version for Apple Silicon, users still encounter problems if they install the incorrect version.

Common Causes of WhatsApp Issues on Mac

Cause: Incorrect App Version | Description: Installing a version meant for Intel-based Macs on Apple Silicon devices.

Cause: Outdated Software | Description: Using older versions of WhatsApp or macOS.

Cause: Corrupt Installation | Description: Issues with the app installation process.

Cause: Network Issues | Description: Unstable internet connections affecting app performance.

Solutions to Fix WhatsApp Not Working on Mac

1. Install the Correct Version of WhatsApp

- Step 1: Uninstall the existing WhatsApp app from your Mac.
- Step 2: Visit the official WhatsApp download page .
- Step 3: Download the version optimized for your Mac's chipset. If you're unsure of your Mac's specifications, navigate to Apple Menu > About This Mac to confirm whether it's an Intel-based or Apple Silicon device.
- Step 4: Install the app and log in again.

Quote: Tip: Using the correct version ensures compatibility and stability, resolving most issues.

2. Use WhatsApp Web

If the native app continues to malfunction, consider using WhatsApp Web:

1. Open your preferred browser and visit web.whatsapp.com .
2. Scan the QR code using your mobile WhatsApp app to log in.

Pros | Cons

No need to install additional software. | Lacks support for voice and video calls.

Accessible on any browser. | Requires keeping the browser window open.

3. Use Unite to Create a Custom WhatsApp App

Unite 4 allows you to create a standalone WhatsApp app using the web version. Here's how:

1. Download and install the Unite 4 app.
2. Use it to create a native-like app for WhatsApp.

Benefits | Limitations

Offers a standalone app experience. | Voice and video calls remain unsupported.

Works without keeping the browser open.

4. Install WhatsApp from the Mac App Store

WhatsApp is now available on the Mac App Store, offering a more stable and optimized experience:

1. Open the App Store on your Mac.
2. Search for "WhatsApp" and download the app.

Quote: The App Store ensures that you automatically get the version suited for your device.

5. Basic Troubleshooting Steps

- Restart your Mac to resolve temporary glitches.
- Ensure a stable internet connection.
- Update macOS to the latest version via System Preferences > Software Update.

Frequently Asked Questions

Question | Answer

Can I use the iPhone version of WhatsApp on Mac? | No, the iPhone version is not compatible with macOS. Use the Mac version.

Are there separate WhatsApp versions for Intel and M1 Macs? | Yes, ensure you download the correct version for your Mac.

What's the best fix for recurring crashes? | Reinstall the app and ensure you're using the native version for your chipset.

Conclusion

The WhatsApp not working issue on Mac devices, especially M1 and M2 models, is primarily due to compatibility problems. With the availability of native Apple Silicon versions, most issues can be resolved by installing the correct version. Alternatively, using WhatsApp Web or apps like Unite offers functional solutions.

By following the steps outlined above, you can ensure a smooth WhatsApp experience on your Mac. Regular updates and correct installations are key to avoiding future issues.

References

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2. web.whatsapp.com - <https://web.whatsapp.com>